

MARKET SERVICES

ISSUE : APRIL 2011

Welcome to the April 2011 edition of the Market Services' newsletter, keeping you updated on events within Market Services.

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1 CHANGES TO INTEREST AND DIVIDEND PAYMENT DETAILS

Members are reminded to advise Market Services of any changes made to their bank details as soon as possible in order to avoid delays and rejected payments. When advising new details please provide your bank's BIC (Bank Identification Code) and IBAN (International Bank Account Number) which are normally quoted on the bank statement.

When providing these instructions, in accordance with the 2007 Money Laundering Regulations, members must provide copy evidence that the bank account and beneficiary account name correspond to that of the member eg provision of a copy paying-in slip or copy bank statement.

Please advise us in writing of any new instructions of payment details – Business Operations, Market Services, Fidentia House, Walter Burke Way, Chatham Kent ME4 4RN or by e-mail to business-operations@lloyds.com

For further information please contact Jenny Laverty
T: 01634 392320
E: business-operations@lloyds.com

2 INVITATION FROM THE AUSTRALIAN ASSOCIATION OF LLOYD'S MEMBERS

Members & friends of the Australian Association of Lloyd's Members (AALM) meet about once a quarter over a pleasant lunch or dinner to discuss matters of interest to Names. In late March & early May 2011 Argenta Private Capital Limited and Hampden Agencies Limited kindly invited AALM Members to their meetings in Sydney. Members from Australia & New Zealand are invited to join the AALM by contacting Sandy Ross. Email membership is currently at no cost to the member.

For further information please contact Sandy Ross
E: sross@jmdross.com.au

3 MARKET SERVICES' OPEN DAY

Market Services will hold an Open Day in 2011 at Fidentia House in Chatham, which will be on 16 June 2011 to coincide with members travelling to the ALM Conference.

There will be a limit of 40 attendees, on a 'first come first served' basis, given limited capacity. Steve Robertson, Head of Market Services said 'we very much look forward to welcoming members to Fidentia House, giving the opportunity for greater engagement and the chance to meet Market Services' staff, emphasising our commitment to members, reflecting our core customer focus'.

Members who wish to attend should contact Charles Rayner on the details provided below.

For further information please contact Charles Rayner
T: 01634 392094
E: charles.rayner@lloyds.com

4 MEMBERS' CONFERENCES

Market Services will have a stand at the High Premium Group (HPG) and Association of Lloyd's Members (ALM) Conferences on 13 April at The Grocer's Hall and 15 June at the Queen Elizabeth II Conference Centre.

Members are invited to visit us for a demonstration of our Common Access application prototype, which will provide on-line internet access for members to 'Funds at Lloyd's'. It is expected that, subject to data security requirements, this will go live by the end of this year.

For further information please contact Steve Robertson

T: 01634 392111

E: steven.robertson@lloyds.com

5 MEMBERS' CASH INTEREST RATES

For members' information, the next interest payment will be as at the end of June, with payments to bank accounts by early July. The latest update of interest rates is shown below.

<u>Currency</u>	<u>Period</u>	<u>Rate</u>
GBP	01/01/2011 – 31/03/2011	0.500%
US Dollar	01/01/2011 – 16/03/2011	0.250%
	17/03/2011 – 31/03/2011	0.125%
Euro	01/01/2011 – 09/02/2011	0.375%
	10/02/2011 – 31/03/2011	0.625%
Aus Dollar	01/01/2011 – 31/03/2011	4.50%

For further information please contact Janice Baldwin or Debbie Nash

T: 01634 392294 or 01634 392654

E: janice.baldwin@lloyds.com or debbie.nash@lloyds.com

CONTACT US

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For more information about Market Services, our strategy, key dates and the latest developments and news, please visit:

www.lloyds.com/marketservices

Details of key contacts within the Market Services team can be found at:

www.lloyds.com/marketservicescontacts

